



REPORT N° PRO2019-010

Date	15/04/2019
Submitted by	Mario Villeneuve
Subject	Protective Services – Monthly Report (March 2019)
File N°	Click here to enter text.

- 1) **NATURE/GOAL :**
To advise council on the activities performed by the Protective Services Department.
- 2) **DIRECTIVE/PREVIOUS POLICY :**
None.
- 3) **DEPARTMENT'S RECOMMENDATION :**
THAT Report No. PRO2019-010 in regards to monthly statistics, be received as information.

QUE le rapport No. PRO2019-010 au sujet des statistiques mensuel, soit reçu à titre d'information.

- 4) **MONTHLY STATISTICS :**
For the month of March 2019, the Protective Services Department did perform the following:

Fire Department

Incidents:

Call Type	# of Calls (Mar)	2019 YTD
Fire – Residential	2	5
Fire – Commercial		
Fire – Outdoor		
Fire – Chimney		2
Fire – Vehicle		2
Fire – Outbuilding		
Fire – Other (e.g. steam)		
Burning Complaint		
Fire Alarms (Cooking)	3	6
Fire Alarms (Malicious)		
Fire Alarms (Accidental)	3	6
Fire Alarms (Faulty Eq.)	2	5
Fire Alarms (Other)		
CO Alarm (CO found)		2

CO Alarm (No CO found)	1	11
MVC – extrication		1
MVC – no extrication	2	12
Medical – VSA		6
Medical - Unconscious	3	9
Medical – Other	4	12
Cancelled On Route		
Other	1	12
Mutual Aid		
TOTAL	21	91

Fire department response times are detailed in the attached report, and are summarized below:

March – Weekday Incidents			
District	# of P1 Calls	Avg. First Arriving Unit (P1 calls)	# of P2 Calls
1A Bourget Rural			
1B Bourget Urban	3	9:59 mins	
1C Bourget Rural			
2A Clarence-Creek Rural			
2B Clarence-Creek Urban	1	8:05 mins	
2C Clarence-Creek Rural			
3A Rockland Rural			
3B Rockland Urban	3	3:37 mins	
(P1 = priority one, lights & sirens / P2 = priority two, no lights/sirens)			

March – Evening/Weekend/Holiday Incidents			
District	# of P1 Calls	Avg. First Arriving Unit (P1 calls)	# of P2 Calls
1A Bourget Rural	1	8:45 mins	
1B Bourget Urban			
1C Bourget Rural			
2A Clarence-Creek Rural			
2B Clarence-Creek Urban	1	8:00 mins	
2C Clarence-Creek Rural	1	8:07 mins	
3A Rockland Rural	2	12:44 mins	
3B Rockland Urban	7	9:37 mins	2
(P1 = priority one, lights & sirens / P2 = priority two, no lights/sirens)			

Prevention / Public Education:

	March	YTD
Fire Inspections Completed	15	51
Public Education Activities		4

Training:

	March	YTD
Training Courses Offered	7	18
Training Hours Worked (incl. prep)	656	977

- The following topics were covered during training in March:

- Carbon Monoxide calls and use of Pulse Oximeter
- Medical refresher training
- First Responder Course for recruits
- Fire Protection systems
- Officer training (2 hours)
- PPE and SCBA sign-offs for recruits

Meetings (evening meetings / committee meetings):

	March	YTD (Hours)
CRFD Executive Meetings	4	11
Meetings with UCPR Paramedics		2.5
Conservation Authority Meetings	3	8
Meeting with NGOs (Ontario211, Red Cross)	2	3
Essentials of Municipal Fire Protection Workshop		8
Regional Chief's Meetings		3

Municipal Enforcement

	March	YTD
Officers hours worked	616.5	1865.5
OT hours worked (1.5)	15	76
OT hours for On Call (1.0)	0	0
Hours on snow enforcement	12	149
OT hours on snow enforcement	0	61
Hours on Taxi Administration	10	18
Hours on Civic Addressing	2	5
# of parking tickets issued	29	154
# of hours on Business Licensing	5	15
# of parking warnings issued	40	110
# of Part I tickets issued	7	10
# of Part III summons issued	0	0
# of dogs caught at large	22	40
# of complaints handled	207	722