



REPORT N° PRO2019-014

Date	03/06/2019
Submitted by	Brian Wilson
Subject	Protective Services – Monthly Report (April 2019)
File N°	Click here to enter text.

1) **NATURE/GOAL :**

To advise council on the activities performed by the Protective Services Department.

2) **DIRECTIVE/PREVIOUS POLICY :**

None.

3) **DEPARTMENT'S RECOMMENDATION :**

THAT Report No. PRO2019-014 in regards to monthly statistics, be received as information.

QUE le rapport No. PRO2019-014 au sujet des statistiques mensuel, soit reçu à titre d'information.

4) **MONTHLY STATISTICS :**

For the month of April 2019, the Protective Services Department did perform the following:

Fire Department

Incidents:

Call Type	# of Calls (Apr)	2019 YTD		2018 YTD
Fire – Residential	1	6		3
Fire – Commercial				
Fire – Outdoor	2	2		5
Fire – Chimney		2		1
Fire – Vehicle		2		2
Fire – Outbuilding				
Fire – Other (e.g. steam)				2
Burning Complaint				1
Fire Alarms (Cooking)	3	9		8
Fire Alarms (Malicious)				2
Fire Alarms (Accidental)	3	9		6
Fire Alarms (Faulty Eq.)	4	9		4
Fire Alarms (Other)				2
CO Alarm (CO found)		2		4
CO Alarm (No CO found)	1	12		9

MVC – extrication		1		3
MVC – no extrication	5	17		11
Medical – VSA	3	9		12
Medical - Unconscious	1	10		7
Medical – Other	1	13		21
Cancelled On Route				3
Other	10	22		17
Mutual Aid				
TOTAL	34	125		104

Fire department response times are detailed in the attached report, and are summarized below:

April – Weekday Incidents			
District	# of P1 Calls	Avg. First Arriving Unit (P1 calls)	# of P2 Calls
1A Bourget Rural	1	8:09 mins	1
1B Bourget Urban			
1C Bourget Rural			
2A Clarence-Creek Rural			
2B Clarence-Creek Urban			
2C Clarence-Creek Rural	2	3:57 mins	
3A Rockland Rural			
3B Rockland Urban	2	3:38 mins	2
(P1 = priority one, lights & sirens / P2 = priority two, no lights/sirens)			

April – Evening/Weekend/Holiday Incidents			
District	# of P1 Calls	Avg. First Arriving Unit (P1 calls)	# of P2 Calls
1A Bourget Rural	2	4:48 mins	1
1B Bourget Urban	1	8:23 mins	
1C Bourget Rural			
2A Clarence-Creek Rural	2	9:07 mins	1
2B Clarence-Creek Urban			2
2C Clarence-Creek Rural	2	11:50 mins	
3A Rockland Rural	4	11:12 mins	1
3B Rockland Urban	7	9:11 mins	3
(P1 = priority one, lights & sirens / P2 = priority two, no lights/sirens)			

Prevention / Public Education:

	April	YTD
Fire Inspections Completed	16	67
Follow Up Inspections	2	2
Permanent Fire Permit Insp.	5	5
Public Education Activities		4

Training:

	April	YTD
Training Courses Offered	9	27
Training Hours Worked (incl. prep)	794	1771

- The following topics were covered during training in April:
 - Driver Training & Evaluation
 - Personal Protective Equipment and Self-Contained Breathing Apparatus (SCBA)
 - Post Traumatic Stress Disorder (PTSD)
 - Officer Training & Development
 - Driver Instructor Training
 - Ice & Water Rescue (Theory)
 - Driver Certification Program Update
 - Annual Swim Tests
 - First Responder Training

Meetings (evening meetings / committee meetings):

	April	YTD (Hours)
CRFD Executive Meetings		11
Meetings with UCPR Paramedics		2.5
Conservation Authority Meetings		8
Meeting with NGOs (Ontario211, Red Cross)		3
Essentials of Municipal Fire Protection Workshop		8
Emergency Management Meetings (Mandated)	2	2
Apparatus Committee Meetings	2	2
Regional Chief's Meetings	3	6

Municipal Enforcement

	April	2019 YTD		2018 YTD
Officers hours worked	733	2443.5		2444
OT hours worked (1.5)	61.5	137.5		155
OT hours for On Call (1.0)	0	0		60
Hours on snow enforcement	0	149		22.5
OT hours on snow enforcement	0	61		32.5
Hours on Taxi Administration	20	38		123
Hours on Civic Addressing	2	7		243
# of parking tickets issued	16	170		154
# of hours on Business Licensing	7	22		26
# of parking warnings issued	23	133		227
# of Part I tickets issued	4	14		4
# of Part III summons issued	0	0		1
# of dogs caught at large	12	52		27
# of complaints handled	176	898		273