



REPORT N° PRO2019-029

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|---------------------|--|
| Date | 16/12/2019 |
| Submitted by | Brian Wilson |
| Subject | Protective Services – Monthly Report (November 2019) |
| File N° | Click here to enter text. |

1) **NATURE/GOAL :**

To advise council on the activities performed by the Protective Services Department.

2) **DIRECTIVE/PREVIOUS POLICY :**

None.

3) **DEPARTMENT'S RECOMMENDATION :**

THAT Report No. PRO2019-029 in regards to monthly statistics, be received as information.

QUE le rapport No. PRO2019-029 au sujet des statistiques mensuel, soit reçu à titre d'information.

4) **MONTHLY STATISTICS :**

For the month of November 2019, the Protective Services Department did perform the following:

Fire Department

Incidents:

| Call Type | # of Calls (Nov) | 2019 YTD | | 2018 YTD |
|---------------------------|------------------|----------|--|----------|
| Fire – Residential | 1 | 14 | | 15 |
| Fire – Commercial | | 1 | | 2 |
| Fire – Outdoor | | 4 | | 11 |
| Fire – Chimney | | 2 | | 1 |
| Fire – Vehicle | 1 | 5 | | 7 |
| Fire – Outbuilding | | | | 1 |
| Fire – Other (e.g. steam) | | | | 2 |
| Burning Complaint | 2 | 7 | | 16 |
| Fire Alarms (Cooking) | 1 | 15 | | 11 |
| Fire Alarms (Malicious) | | 4 | | 5 |
| Fire Alarms (Accidental) | 2 | 31 | | 28 |
| Fire Alarms (Faulty Eq.) | 6 | 25 | | 35 |
| Fire Alarms (Other) | | | | 3 |
| CO Alarm (CO found) | | 2 | | 7 |
| CO Alarm (No CO found) | 1 | 21 | | 23 |

| | | | | |
|-----------------------|-----------|------------|--|------------|
| MVC – extrication | 2 | 7 | | 5 |
| MVC – no extrication | 2 | 33 | | 52 |
| Medical – VSA | 4 | 28 | | 25 |
| Medical - Unconscious | 2 | 33 | | 18 |
| Medical – Other | | 25 | | 45 |
| Cancelled On Route | | | | 5 |
| Other | 8 | 64 | | 58 |
| Mutual Aid | | | | 1 |
| TOTAL | 32 | 310 | | 376 |

Fire department response times are detailed in the attached report, and are summarized below:

| November – Weekday Incidents | | | |
|--|---------------|-------------------------------------|---------------|
| District | # of P1 Calls | Avg. First Arriving Unit (P1 calls) | # of P2 Calls |
| 1A Bourget Rural | | | |
| 1B Bourget Urban | | | |
| 1C Bourget Rural | | | |
| 2A Clarence-Creek Rural | | | |
| 2B Clarence-Creek Urban | 1 | 4:57 mins | |
| 2C Clarence-Creek Rural | 2 | 5:05 mins | |
| 3A Rockland Rural | 1 | 7:52 mins | |
| 3B Rockland Urban | 6 | 4:44 mins | |
| (P1 = priority one, lights & sirens / P2 = priority two, no lights/sirens) | | | |

| November – Evening/Weekend/Holiday Incidents | | | |
|--|---------------|-------------------------------------|---------------|
| District | # of P1 Calls | Avg. First Arriving Unit (P1 calls) | # of P2 Calls |
| 1A Bourget Rural | 1 | 13:19 mins | 1 |
| 1B Bourget Urban | 1 | 4:11 mins | |
| 1C Bourget Rural | | | |
| 2A Clarence-Creek Rural | | | |
| 2B Clarence-Creek Urban | | | |
| 2C Clarence-Creek Rural | 1 | 9:35 mins | |
| 3A Rockland Rural | 3 | 12:11 mins | 2 |
| 3B Rockland Urban | 8 | 7:58 mins | 5 |
| (P1 = priority one, lights & sirens / P2 = priority two, no lights/sirens) | | | |

Prevention / Public Education:

- Division Chief of Fire Prevention & Public Education attended a 1 day Residential Fire Sprinkler Seminar in Ottawa

| | Nov | YTD | 2018 YTD |
|--------------------------------|-----|-----|-------------|
| Fire Inspections Completed | 10 | 138 | 122 |
| Follow Up Inspections | 5 | 7 | 45 |
| Permanent Fire Permit Insp. | 5 | 77 | 25 |
| Public Education Activities | 4 | 25 | 33 |
| Fire Safety Plan Reviews | 3 | 3 | 2 |
| Fire Drills in Vulnerable Occ. | 3 | 4 | 6 |
| School Fire Drills Attended | | 12 | 7 |

Training:

| Training Course | Length of Course | # of FFs | Total Hours (Nov) | Total Hours YTD | 2018 YTD |
|--|------------------------|-------------|-------------------------|-----------------------|-------------|
| NFPA 1001 Firefighter – Ropes & Knots | 2 hrs | 48 | 96 | | |
| NFPA 1001 Firefighter – Electrical Safety for Firefighters | 2 hrs | 56 | 112 | | |
| NFPA 1021 Fire Officer | 3 hrs | 6 | 18 | | |
| NFPA 1001 Firefighter – Live Fire (Recruits) | 8 hrs | 4 | 32 | | |
| Emergency Medical Responder EMR | 7 hrs | 9 | 63 | | |
| NFPA 1001 Firefighter - Chainsaw | 8 hrs | 2 | 16 | | |
| Driver Training | 3 hrs | 6 | 18 | | |
| Training Hours Worked (incl. prep) | | | 391 | 6193 | 6626 |

Meetings (evening meetings / committee meetings):

| | Nov | YTD (Hours) |
|--|-----|----------------|
| CRFD Executive Meetings | 2 | 28 |
| Meetings with UCPR Paramedics | | 2.5 |
| Conservation Authority Meetings | | 8 |
| Meeting with NGOs (Ontario211, Red Cross) | | 3 |
| Essentials of Municipal Fire Protection Workshop | | 8 |
| Emergency Management Meetings (Mandated) | | 2 |
| Apparatus Committee Meetings | 2.5 | 7.5 |
| Regional Chief's Meetings | | 9 |

| | | |
|---|---|---|
| CPAC (OPP) Meeting | | 2 |
| Labour Management Meeting (CRPFFA) | 2 | 2 |
| Station 3 (Rockland) Meeting Re: Consultant | | 2 |

Municipal Enforcement

| | Nov | YTD | | 2018 YTD |
|-------------------------------------|-------|--------|--|-------------|
| Officers hours worked | 668.5 | 7399.5 | | 8446.5 |
| OT hours worked (1.5) | 3 | 225.5 | | 281.5 |
| OT hours for Flood (1.0) | 0 | 0 | | 125 |
| Hours on snow enforcement | 7.5 | 156.5 | | 38.5 |
| OT hours on snow enforcement | 7.5 | 68.5 | | 32.5 |
| Hours on Taxi Administration | 5 | 83 | | 154 |
| Hours on Civic Addressing | 0 | 32 | | 381 |
| # of parking tickets issued | 100 | 326 | | 306 |
| # of hours on Business Licensing | 12 | 110 | | 43 |
| # of parking warnings issued | 25 | 204 | | 659 |
| # of Part I tickets issued | 6 | 57 | | 47 |
| # of Part III summons issued | 0 | 1 | | 2 |
| # of dogs caught at large | 8 | 130 | | 162 |
| # of complaints handled | 293 | 2887 | | 2430 |